



APCO Product Guarantee

The APCO Product Guarantee is a *Product Performance Guarantee*.

APCO manufactures products that are high quality and designed for specific purpose.

APCO paints are developed, manufactured and Quality Tested in accordance to International Standards and will not flake, crack, peel or blister for the expected life of the paint system*, provided the products are applied as per specification on the product Technical Datasheets, information provided on packaging labels and any relevant application guides.

This Guarantee does not cover:

1. Minor colour fading or fair wear and tear.
2. Paint failure due to any breakdown of a previous coating.
3. Paint failure due to application of incorrect product or system to substrate.
4. Paint failure due to incorrect application technique.
5. Paint failure due to lack of recommended maintenance.
6. Paint failure due to mechanical damage.
7. Paint failure due to natural disasters.
8. Paint failure due to poor substrate condition.
9. Paint failure due to water leak issues caused by a construction or engineering fault.

APCO Coatings (NZ) Ltd will honour the guarantee by providing paint to rectify *the affected area only* when it is satisfied with a receipt for proof of purchase and detailed documentation (visual evidence preferred) regarding date and time of application, substrate condition, preparation method prior to painting, external conditions at the time of application and the accessories used at the time of application.

APCO Coating's (NZ) Ltd is not liable for any additional costs associated with repainting the affected area.

*Refer to page 2



APCO Expected life of paint systems

Earthtone High Build & Elastomeric

10 Years#

Ezicover DTS Acrylic Semi Gloss & Gloss

15 Years# +

Ezicover DTS Acrylic Low Sheen

10 Years# +

Ezicover Satin Roof Acrylic

15 Years#

If rust is present, there is no guarantee.

Poolkote Chlorinated Rubber*

3 Years.

Pitakote HB Epoxy*

3 Years.

ROOFRITE

Concrete Tile System: 15 Years**

Decromastic System: 15 Years**

Galvanised Iron System: 10 Years** with the following restrictions:

- The roof must not have been painted before
- The zinc galvanising must be in good condition & less than 10 years old.
- If red rust is present anywhere on the roof – no warranty or guarantee.

Timbercare

10 Years#

*Swimming Pools are a unique environment compared to other painting projects. Issues such as hydrostatic pressure, unusual surface contaminants, & structural integrity can often result in these common pool paint issues:

Blistering, Chalking, Fading & Staining (especially in Thermal Pools).

If these issues occur they are not covered by any form of warranty or guarantee.

**The entire, recommended ROOFRITE System MUST be used.

Provided the surface is in excellent condition & any previous paintwork is completely sound with no defects & the colour has an LRV above 40.

+ Provided the recommended System has been applied for Fibre Cement board & Coastal areas.

**Effective 27th May 2015,
this Guarantee supersedes all previous Guarantee or Warranty documents.**